



Dear Families,

We are excited to welcome all the new families in your community, and welcome back our continuing families for another year!

As the 2024-25 school year winds down, we here at McCarthy Uniforms would like to give you some assistance with navigating your Back-to-School shopping for the 2025-26 school year.

Revisions and changes to our service to best assist you this year include:

- **Our Bundle Promotion will be available from May 1st, 2025, until September 6th, 2025, with purchases being made from May 1st – August 15th having an extended Return/Exchange period to September 30th. *Please note: Bundle promotions may not apply to all schools.***
- We will once again have a designated Call Centre Agent who will be available to take Western Canada calls during the summer. Please keep an eye on the locations page of our website for the Call Centre opening times as they are subject to change. www.mccarthyuniforms.ca/locations
- **Virtual Queuing:** When it comes to visiting the store in person, during the busy season – you have the ability to join our lines from the website or via QR code at our store. This will show you real time monitoring of your place in line, and now with the added capability to update your profile prior to entering the store!

How to purchase your uniforms:

Online:

As always, our website is open 24/7 all year round for you to place an online order to be shipped to your home or pick up in store. Please keep in mind that orders under \$149.99 (before tax) are subject to a \$14.99 shipping fee. All orders over \$149.99 have free shipping. In-Store Pick up is free of charge – but please wait until you have received notification from the store before you head in.

In Store:

Our Calgary location is open all year round and we encourage families to visit early in the summer to avoid long line ups.

Our Store is located at 5911 3rd Street SE, Calgary and opening hours are Tuesday to Friday, 10:00am to 6:00pm and Saturday 10:00am to 4:00pm. We recommend you visit our locations page at

www.mccarthyuniforms.ca/locations for up to date opening hours and to join the virtual queue.

Please note that the store no longer has a direct phone line. You can contact our Customer Service team at 1-800-668-8261 or via email at customerservice@mccarthyuniforms.ca

Call Centre:

Our Customer Service team is able to place your orders over the phone. The hours do vary during the



summer, so please visit www.mccarthyuniforms.ca/locations for the most up to date information. You can contact them by phone 1-800-668-8261 or via email at customerservice@mccarthyuniforms.ca

We would also like to remind families that August is our busiest time of year, and long line ups and wait times are always expected. This is our Black Friday and Boxing Day all rolled into one, so we do recommend that you shop early for your uniform pieces for your peace of mind and to avoid long wait times.

Our fitting specialists are trained to assist you with making sure your uniform items are sized correctly to ensure that your child has plenty room to grow into them and to get you through the school year.

We here at McCarthy Uniforms are grateful for your kindness and your patience with us during our busy summers and we are excited to assist you and your child with getting everything you need for school.

We look forward to seeing you in our store soon!

Rylee Thiessen
Store Leader, Area Retail Manager
& Account Executive for Western
Canada
McCarthy Uniforms.